



Nelson Baseball Association Grievance Procedure

Nelson Baseball Association is a volunteer organization. The board of Directors has developed procedures for how any member can address a problem or issue that may arise with parents, volunteers or players. They are as follows:

STEP 1	Address the issue with your team's coach or the designated coordinator of your division.
STEP 2	If the issue is not dealt with to your satisfaction; please send the details of your concerns or issues to President. The other members of the Grievance Committee are the Past President and the Division Coordinators.
STEP 3	If the committee finds that a person is in contravention of any of the policies, practices or procedures, then that person will be informed of such and be given an opportunity to make corrections.
STEP 4	If, after a reasonable amount of time the person refuses or will not confirm to the request of the committee, the Division Coordinator will take the issue to the Board of Directors who will determine the next course of action.
STEP 5	If the Board of Directors determines that the person will no longer be welcome to volunteer, play or attend Association functions, they may appeal that decision to the Grievance Committee.
STEP 6	If the Committee feels that the appeal has merit they will take it to the Board of Directors Executive for further discussion and a decision. If the Committee feels the appeal has no merit, the Committee will not accept the appeal and the decision will stand.